

Faith Corinne Walker

160 Silverthorne Ct. • Winston-Salem, NC • 27103

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EDUCATION **The University of North Carolina at Chapel Hill, May 2015**

B.A., Computer Science

GPA: 3.00

Relevant Coursework: Computer Organization, Discrete Data Structures, Applications of Natural Language Processing, Files and Databases, Advanced Web Programming, Information Retrieval

Skidmore College, Saratoga Springs, NY (September 2011 – May 2013)

Studied Computer Science, Earned 60 credit hours

TECHNICAL SKILLS **Programming:** Proficient in Java and C; Moderate experience with HTML/CSS3, PHP, JavaScript, MIPS Assembly Language; Working knowledge of Ruby, SQLite
Operating Systems: Windows Vista/7/8, Linux Mint
IDE: Eclipse, Notepad++

EXPERIENCE **Support Assistant, Web Dot UNC at Information Technology Services - Franklin (August 2014 – Present)**

- Troubleshooting user's website issues via the Web Dot UNC Help forum and the Remedy Ticketing System
- Authoring technical blog posts about current Web Dot UNC themes, plug-ins, and integration

Circulation Desk Overnight Supervisor, R.B. House Undergraduate Library (May 2014 – Present)

- Supervises both the circulation and reserves desks
- Manages circulating materials using Millennium ILS
- Coordinates rounds with security to ensure safety of students after midnight
- Troubleshoots technical issues with printers, computers, scanners, and various other library equipment

Student Circulation Desk Assistant, R.B. House Undergraduate Library (September 2013 – August 2014)

- Assisted patrons with check out and renewal of materials, including an array of electronic devices and charging accessories and course reserves
- Answered informational questions about library services (i.e. room bookings, hold inquiries, etc.)

Administrative Assistant, Magnolia Construction (June 2012—August 2012, May 2013—August 2013)

- Created spreadsheets and forms to organize word orders and bidding jobs
- Created dossiers for the financial division of the agency
- Digitally preserved over one hundred architectural blue plans

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REFERENCES **Monnette Cook**, Human Resources Manager, Magnolia Construction
(336) 724-7202 ext.112 • mcook@magnoliaconstruction.com

Noah Savage, Circulation Desk Supervisor and Reserves, R.B. House Undergraduate Library
(919) 962-1355 • noah@email.unc.edu

Elizabeth Grey, Assistant Head Circulation-Reserves Librarian, R.B. House Undergraduate
Library
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